The Total Economic Impact[™] **Of Xceptor**

Through four customer interviews and data aggregation, Forrester concluded that Xceptor has the following three-year financial impact.

SUMMARY OF BENEFITS

Three-year risk-adjusted





PRE-XCEPTOR CUSTOMER CHALLENGES



Cumbersome and manual processes

Inability to ingest and transform all data types and formats

Lack of visibility and control over operational processes

Inflexible and complex legacy systems

"You can easily develop an application even if you do not have programming skill sets."

> Director, Trade Operations and Services



WHAT **CUSTOMERS** SAY

"Xceptor has helped to shift the time and effort that my team used to spend on manual work to other less mundane and higher value activities."

Associate Director, Head of Reconciliations

UNQUANTIFIED BENEFITS Enhanced Improved employee

86% reduction in

trade capture error

incidence

POST-XCEPTOR KEY RESULTS

trade processing

handling time

86% improvement in



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Reduction of 1,872 overtime

hours annually



Legacy costs savings

of more than £700K

30% improvement in

trade reconciliation

handling time

annually

Increased process transparency and operational control



This document is an abridged version of a case study commissioned by Xceptor titled: The Total Economic Impact Of Xceptor, June 2020.

experience

Commissioned By



FORRESTER[®]

Read the Learn more full study about Xceptor here here

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